

# Recognizing Our Mission & Core Values In Action

*Brian Dey & Eric Pottiger*

## “Exceptional Partnership & Customer Focus”



*Growing Ideas  
Producing Excellence*

“I’m emailing you to tell you of the **exceptional and high level of customer service** I have received over the last few months and especially the last few days. Recently I have been down with a cold, and Brian Dey and Eric Pottiger have gone out of their way to check on me and see that my assistant and I had everything we needed while I have been sick. The level of customer service and friendship exhibited by these two and your company at large is an example for others to follow. There is a reason why I go to Four Seasons first when doing my orders and this is it - **wonderful and dedicated service beyond the call of duty**. If you have the time, I would appreciate you recognizing the organic crew, they're doing a great job! And my team here at Mom's appreciates it. I look forward to working with Four Seasons for many years to come. Thank you”

~Barret W. Lang, Produce Manager, Mom’s Organic Market – Columbia

*Ron Carkoski*

*May 12, 2010*

Ron Carkoski, President & CEO

Date